

Terms and Conditions (T&C)

QuotX – “One Platform – Every Offer”

Effective date: 01.10.2025.

Data Controller: K VX Innovations Kft.

Registered office: 3900 Szerencs, belterület hrsz 775.

Company registration no.: 05 09 036510

VAT ID: 27051229-2-05

Email: logistics@kvx-innovations.com

Website: <https://quotx.eu/>

1. General Provisions

1.1. These Terms and Conditions (hereinafter: *T&C*) govern the use of the **QuotX** software platform (hereinafter: *Software* or *Service*) operated by **K VX Innovations Ltd.** (hereinafter: *Provider*).

1.2. The Service is designed to digitalize and automate the quotation management process in road freight forwarding, providing a transparent and centralized tool for Freight Forwarders, Carriers, and Clients.

1.3. By using the Service, the User acknowledges and accepts these Terms and Conditions as legally binding.

2. Definitions

Provider: K VX Innovations Ltd.

User: Any individual or legal entity that registers or uses the Service.

Freight Forwarder: A company using the platform to manage and send freight quotation requests.

Carrier: A subcontractor receiving and responding to quotation requests.

Client: The end customer receiving a quotation from the Freight Forwarder.

System: The cloud-based platform operated by the Provider, accessible via [https://\[quotx.io\]](https://[quotx.io]).

3. Scope of Service

3.1. QuotX is a cloud-based SaaS platform that streamlines and automates quotation management in the freight forwarding industry.

3.2. The Service includes, but is not limited to, the following functionalities:

- Recording and dispatching quotation requests to carriers,
- Collecting and comparing incoming offers,
- Creating and forwarding offers to Clients,
- Managing carrier databases,
- Providing analytics and performance reports.

3.3. The Provider delivers the Service on a subscription basis (Software-as-a-Service model).

4. Registration and User Account

4.1. Access to the Service requires registration and account creation.

4.2. The User must provide accurate and up-to-date information.

4.3. The Provider reserves the right to deny or terminate access if the User violates these Terms.

5. Pricing and Payment Terms

5.1. Free Trial

- *All new Users are entitled to a 1-month free trial.*
- *Full functionality is available during the trial for up to 5 users.*

5.2. Monthly Subscription

- **Base price:** €200 / month (includes up to 5 users).
- **Additional users:** €20 / month / user.
- *Includes:*

- *Unlimited tenders,*
- *Custom logo and branding,*
- *Helpdesk support,*
- *Secure data storage and regular updates.*

5.3. Annual Subscription

- **Annual fee:** €2,200 / year (5 users) – equals 1 month free.
- **Additional users:** €220 / year / user.
- *Includes all Business features plus:*
 - *Priority support,*
 - *Annual performance report (upon request).*

5.4. On-Premise / Buyout License

The Software may be purchased as a perpetual, self-hosted version.

The customized Software can be uniquely designed and developed with the Company's brand image.

We can provide a specific offer for the package based on prior consultation and IT survey.

5.5. Payment

- *Fees are payable in advance by bank transfer, based on issued invoices.*
- *Prices are exclusive of VAT.*
- *The Provider may review and adjust pricing annually with 30 days' notice.*

6. Data Protection and Security

6.1. The Provider processes all personal and business data in compliance with the **EU General Data Protection Regulation (GDPR – Regulation (EU) 2016/679)**.

6.2. The Provider's detailed Privacy Policy is available separately on the QuotX website.

6.3. Only the respective Freight Forwarder and its authorized users can access the offers and

related data.

6.4. Data is securely stored and transmitted through encrypted connections and EU-based cloud infrastructure.

7. Acceptable Use and Restrictions

7.1. The Service may only be used for lawful purposes in accordance with these Terms.

7.2. Users are prohibited from:

- Reverse engineering or decompiling the Software,
- Renting, sublicensing, reselling, or distributing the Software,
- Attempting unauthorized access or data manipulation.

7.3. The Provider reserves the right to suspend or terminate access if a User compromises the security or integrity of the system.

8. Service Availability and Maintenance

8.1. The Provider aims to maintain **99% annual uptime** for the Service.

8.2. Planned maintenance windows will be announced at least 48 hours in advance.

8.3. The Provider is not liable for downtime caused by external internet failures, third-party software, or User-side issues.

9. Limitation of Liability

9.1. The Provider shall not be liable for indirect, incidental, or consequential damages, data loss, or loss of profit arising from the use of the Service.

9.2. The Provider's total liability shall not exceed the amount of the User's last monthly subscription fee.

9.3. Users are responsible for ensuring compliance with all applicable laws and regulations in connection with their use of the Service.

10. Termination

10.1. The User may terminate their subscription at any time by providing written or email notice.

10.2. The Provider may immediately terminate the agreement in case of a material breach of these Terms.

10.3. Upon termination, the Provider will delete or anonymize User data within **30 days**, unless otherwise required by law.

11. Intellectual Property Rights

11.1. The Software, its design, structure, logos, and source code are the exclusive intellectual property of the Provider.

11.2. Any unauthorized reproduction, modification, or distribution of the Software is strictly prohibited and may result in legal action.

12. Miscellaneous Provisions

12.1. The Provider may unilaterally modify these Terms with at least 15 days' prior notice to Users.

12.2. These Terms shall be governed by and construed in accordance with the laws of Hungary.

12.3. In case of dispute, the Parties shall first attempt to resolve the issue amicably; failing that, the competent court of the Provider's registered office shall have exclusive jurisdiction.

13. Contact

For inquiries, complaints, or support, please contact:

 logistics@kvx-innovations.com

 <https://quotx.eu/>